

First token utilization (or initialization of a new password) – New PIN code

1. Connect to the web banking site (www.intesasanpaolonbankluxembourg.lu):
CUSTOMER ACCESS / CUSTOMER ACCOUNT ACCESS

After clicking on “**First usage of the token or initialization of a new password**”, a new screen will appear; please enter your **ID number** and **Digi Id** that appears on the token and then press **Send**.

Site sur le Web banking (www.intesasanpaolonbankluxembourg.lu):

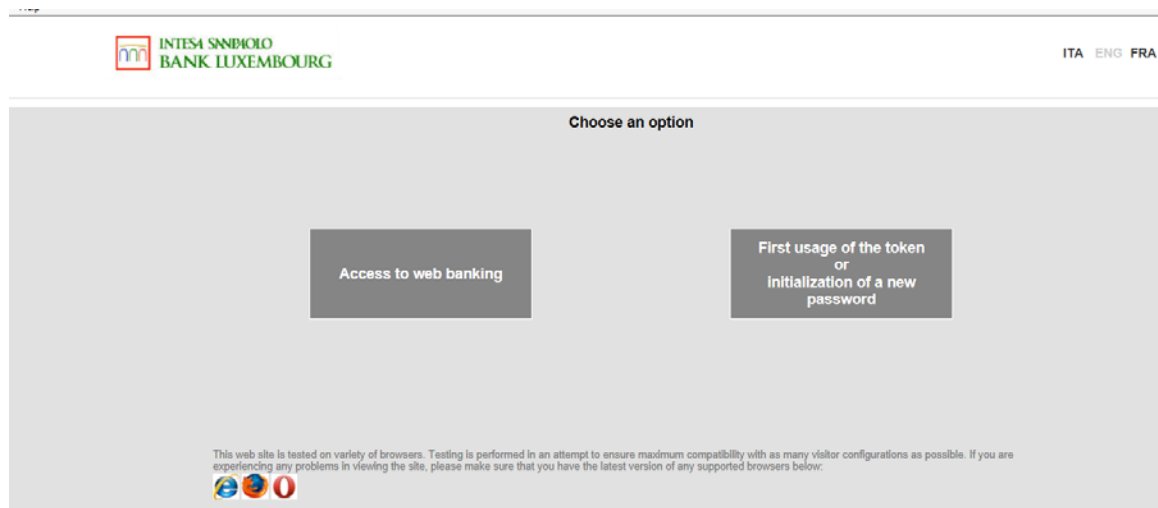
ACCES CLIENT / ACCES COMPTE CLIENTELE

Après avoir cliqué sur : « **Première utilisation du token ou génération d’un nouveau password** », un nouvel l’écran s’affiche, saisir votre **Identifiant** et le **Digi Id** qui apparaît sur le token et ensuite faire **Send**.

Connettersi al sito ufficiale della Banca (www.intesasanpaolonbankluxembourg.lu):

ACCESSO CLIENTI / ACCESSO CONTI CLIENTELA

Dopo aver cliccato su: “**Primo utilizzo del token o generazione di una nuova password**”, visualizzerete una nuova schermata nella quale indicare Username ed il Digi Id che appare sul nuovo token ed infine cliccare sul pulsante “**Send**”.





Identifiant

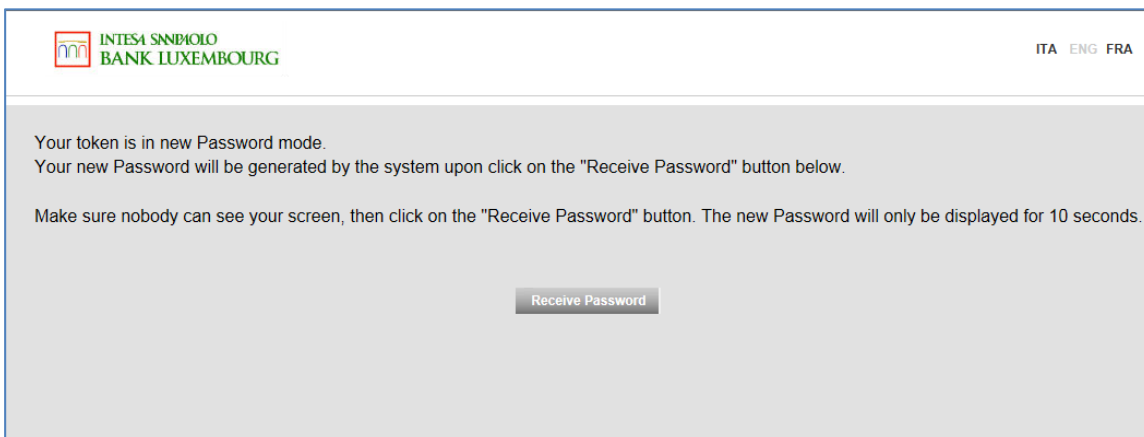
Digi id


Send Reset

2. The following screen will appear. To view your new pin code, click on the "Receive password" button.

L'écran suivant apparaîtra. Pour obtenir votre nouveau pin code, cliquer sur le bouton "Receive password".

Apparirà il seguente messaggio. Per ottenere il Vostro PIN Code, selezionare il pulsante « Ricevere la Password ».



 **INTESA SANPAOLO
BANK LUXEMBOURG** ITA ENG FRA

Your token is in new Password mode.
Your new Password will be generated by the system upon click on the "Receive Password" button below.

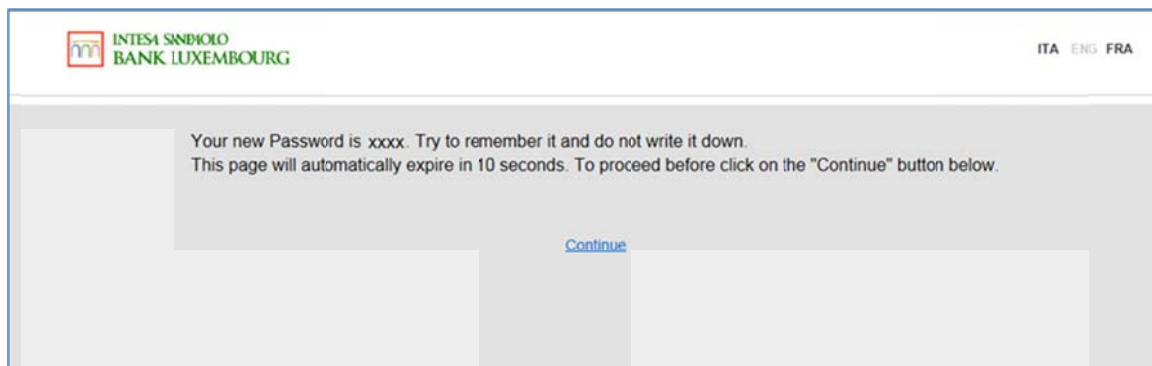
Make sure nobody can see your screen, then click on the "Receive Password" button. The new Password will only be displayed for 10 seconds.

Receive Password

3. Your new pin code will show up. Be aware that the pin code will be displayed for a maximum of 10 seconds. Please read it carefully and remember it.

Votre code pin apparaît pendant un maximum de 10 secondes. Prenez-en connaissance attentivement et retenez-le.

Il Vostro nuovo PIN Code si genererà automaticamente e apparirà come di seguito mostrato. Fate ben attenzione che il PIN Code sarà visualizzabile per un massimo di 10 secondi. Annotatelo dunque in un luogo sicuro e memorizzatelo per le vostre prossime connessioni.



4. You can connect to your web banking with your new credentials: User Id, password (new pin code), and Digi Id (token code).

Then you can connect to the web banking website by clicking on: **Access to web banking**.

On the screen that appears after: enter your **Username**, **Password** (new pin code), and **Digi Id** that appears on the token and then press **Send**.

Ensuite, vous pouvez vous connecter au site web banking en cliquant sur : **Accès au web banking**

Sur l'écran qui s'affiche après : saisir votre **Identifiant**, le **Mot de passe** (nouveau code pin), et **Digi Id** qui apparaît sur le token et ensuite faire **Send**.

Potrete connettervi ai servizi di Web Banking con le Vostre credenziali di accesso: User ID, Password (il nuovo PIN Code) ed il Digi ID (codice da sei cifre visualizzabile dalla chiavetta web).

Choose an option

Access to web banking

First usage of the token
or
initialization of a new
password

This web site is tested on variety of browsers. Testing is performed in an attempt to ensure maximum compatibility with as many visitor configurations as possible. If you are experiencing any problems in viewing the site, please make sure that you have the latest version of any supported browsers below:



Please enter your user id, password and digi id in the following fields, then click the "Send" button.

Username

Password

Digi id

Send

Reset